



UNERGY'S PRIVACY POLICY

Last Revised Date: 04/07/2022

This Privacy Policy describes how Unergy collects and processes your personal information through the Unergy's Platform and applications that reference this Privacy Notice. All capitalized terms in this Privacy Policy shall have the meaning given to them in the Terms Of Use of Unergy which can be reviewed at [Unergy Terms of Use](#).

This Privacy Policy applies to all platforms, websites, and departments of Unergy and Unergy's Corporate Entity. By using Unergy's Services, you are consenting to the collection, storage, processing and transfer of your personal information as described in this Privacy Policy.

Unergy's Corporate Entity will be the data controller for personal information collected in connection with the provision of Unergy's services.

I.THE PROCESSING OF YOUR PERSONAL INFORMATION

Your Personal Information	Purpose	Legal Basis
<ul style="list-style-type: none">Email addressNameGenderDate of birthHome addressPhone numberNationalityID DocumentA video recording and a photographic image of you	<ul style="list-style-type: none">Unergy's Services: Unergy use your personal information to process your orders, and to communicate with you about orders and services.Communicate with you: Unergy use your personal information to communicate with you in relation to Unergy's Services.Unergy collects and processes identity information and sensitive personal data to	<ul style="list-style-type: none">Performance of a contract: Unergy provide you with products or services in relation with its Term of Use, which is a contract between you and Unergy.Legal obligation: to comply with our legal obligations under



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<ul style="list-style-type: none"> • Transactional information 	<p>comply with our KYC obligations under applicable Laws and regulations, AML Laws and regulations, Anti-Corruption Laws and regulations, and Counter-Terrorist Financing Laws and regulations.</p>	<p>applicable Laws and regulations.</p>
<ul style="list-style-type: none"> • Internet protocol (IP) address used to connect your computer to the Internet. • Login, e-mail address, password and location of your device or computer. • Unenergy's Services metrics • Version and time zone settings. 	<p>Provide, troubleshoot, and improve Unenergy's Services. Unenergy use your personal information to provide functionality, analyze performance, fix errors, and improve the usability and effectiveness of Unenergy's Services.</p>	<ul style="list-style-type: none"> • Unenergy's legitimate interests and the interests of our Users when, for example, we detect and prevent fraud and abuse in order to protect the security of our users, ourselves, or others. • Performance of a contract: Unenergy provide you with products or services in relation with its Term of Use, which is a contract between you and Unenergy.
<ul style="list-style-type: none"> • Transaction history. • Information from other sources: we may receive information about you from other sources such as credit history information from credit bureaus. 	<p>Fraud prevention and credit risks: Unenergy process personal information to prevent and detect fraud and abuse in order to protect the security of our Users, Unenergy's Services and others. Unenergy may also use scoring methods to assess and manage credit risks.</p>	<ul style="list-style-type: none"> • Legal obligation: to comply with our legal obligations under applicable Laws and regulations. • Unenergy's legitimate interests and the interests of our Users when, for example, we detect and prevent fraud and abuse in order to protect the



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		security of our users, ourselves, or others.
Information about your behavior: Uenergy may process information about you on your behavior and your activity for marketing and advertising purposes.	<ul style="list-style-type: none"> • Improve our services: Uenergy process personal information to improve our services and for you to have a better user experience. • Recommendations and personalisation: Uenergy use your personal information to recommend features and services that might be of interest to you, identify your preferences, and personalize your experience with Uenergy's Services. 	<ul style="list-style-type: none"> • Uenergy's legitimate interests: to improve Uenergy's Services.

II. CHILDREN USE OF UENERGY'S SERVICES

Uenergy does not allow anyone under the age of 18 (or any other legal age provided for in the applicable Law of a given jurisdiction) to use Uenergy's Services.

III. COOKIES AND OTHER IDENTIFIERS

Uenergy use cookies and similar tools to enhance your user experience, provide our services, and understand how customers use our services so we can make improvements. Depending on applicable Laws in the region you are located in, the cookie banner on your browser will tell you how to accept or refuse cookies.



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IV. SHARE OF YOUR PERSONAL INFORMATION

The Information about our Users is an important part of our business and we are not in the business of selling our Users' personal information to others. Uenergy shares Users' personal information only as described next.

- A. Third party service providers: Uenergy employ other companies and individuals to perform functions on Uenergy's behalf. Examples include analyzing data, providing marketing assistance, processing payments, transmitting content, and assessing and managing credit risk. These third-party service providers only have access to personal information needed to perform their functions, but may not use it for other purposes. Further, they must process the personal information in accordance with our contractual agreements and only as permitted by applicable data protection laws.

- B. Business transfers: As Uenergy continue to develop it business, Uenergy might sell or buy other businesses or services. In such transactions, user information generally is one of the transferred business assets but remains subject to the promises made in any pre-existing Privacy Policy (unless, of course, the User consents otherwise). Also, in the unlikely event that Uenergy or substantially all of its assets are acquired, user information will be one of the transferred assets.

- C. Protection of Uenergy and others: Uenergy release account and other personal information when Uenergy believes that release is appropriate to comply with the Law or with our regulatory obligations; enforce or apply our Terms of Use and other agreements; or protect the rights, property or safety of Uenergy, our Users or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.



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V. INTERNATIONAL TRANSFERS OF PERSONAL DATA

Unergy may transfer your data outside of your jurisdiction location. Unergy puts in place suitable technical, organizational and contractual safeguards (including standard contractual clauses), to ensure that such transfer is carried out in compliance with applicable data protection Laws.

VI. SECURITY

Unergy designs systems with your security and privacy in mind. Unergy works to protect the security of your personal information during transmission by using encryption protocols and software.

Unergy maintain physical, electronic and procedural safeguards in connection with the collection, storage and disclosure of your personal information. Unergy's security procedures mean that Unergy may ask you to verify your identity to protect you against unauthorized access to your Unergy's Account and password. **ENERGY RECOMMENDS USING A UNIQUE PASSWORD FOR YOUR ENERGY'S ACCOUNT THAT IS NOT UTILIZED FOR OTHER ONLINE ACCOUNTS AND TO SIGN OFF WHEN YOU FINISH USING A SHARED COMPUTER.**

VII. ADVERTISING

In order for Unergy to provide you the best user experience, Unergy may share your personal information with our marketing partners for the purposes of targeting, modeling, and/or analyzing, as well as marketing and advertising. You may choose to exclude the sharing of your personal information with Unergy's marketing partners, unless Unergy have a legitimate interest to do so.

VIII. USERS INFORMATION ACCESS

You can access your information, including your name, address, payment options, profile information, and transaction history by reaching out to our support team at any time.



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IX. USERS RIGHTS

If you have any questions or objections as to how we collect and process your personal information, please contact Unenergy via e-mail through: soporte@unenergy.io.

When you consent to Unenergy's processing your personal information for a specified purpose, you may withdraw your consent at any time.

In addition, subject to applicable Law, you have the right to request access to, correct, and delete your personal data, and to ask for data portability. You may also object to Unenergy's processing of your personal data or ask that we restrict the processing of your personal data in certain instances, by contacting Unenergy via e-mail through: soporte@unenergy.io.

Your rights include, but are not limited to and in connection with applicable Laws, the following:

- A. Right to access: you have the right to obtain confirmation that your information is being processed and to obtain a copy of it as well as certain information related to its processing.
- B. Right to rectify: you can request the rectification of your inaccurate information, and add additional data to your accurate information. You can also change your personal information in your Unenergy's Account at any time.
- C. Right to delete: you can, in some cases, have your information deleted.
- D. Right to object: you can object, for reasons relating to your particular situation, to the processing of your information. For instance, you have the right to object to commercial prospecting.
- E. Right to limit the processing: in certain circumstances, you have the right to limit the processing of your information.



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- F. Right to portability: in some cases, you can ask to receive your information which you have provided to us in a structured, commonly used and machine-readable format, or, when this is possible, that we communicate your information on your behalf directly to another data controller.
- G. Right to withdraw your consent: for processing requiring your consent, you have the right to withdraw your consent at any time. Exercising this right does not affect the lawfulness of the processing based on the consent given before the withdrawal made later.
- H. Right to define the instructions relating to the use of your personal data post mortem: you have the right to define instructions relating to the retention, deletion and communication of your information after your death.
- I. Right to file complaints to the relevant data protection authority: you will always have the right to file complaints, in accordance with applicable Law, to the relevant data protection governmental authorities in your jurisdiction.

X. TERM

Uenergy will keep your personal information to enable your continued use of Uenergy's Services, for as long as it is required in order to fulfill the relevant purposes described in this Privacy Policy, and as may be required by Law such as for tax and accounting purposes, compliance with AML Laws, Anti-Corruption Laws, and Counter-Terrorist Financing Laws, or as otherwise communicated to you.

XI. CONTACT INFORMATION

Uenergy's data protection officer can be contacted at soporte@unergy.io, and will work to address any questions or issues that you have with respect to the collection and processing of your personal information.



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XII. CONDITIONS OF USE

If you choose to use Uenergy's Services, your use and any dispute over privacy data protection is subject to this Privacy Policy and our Terms of Use. If you have any concerns about this Privacy Policy, please contact us with a thorough description, and we will try to resolve it. You also have the right to contact your local data protection governmental authority.

Uenergy's business changes constantly, and our Privacy Policy will also change. You should check our websites frequently to see recent changes. If you do not agree with the revised content, you shall stop accessing Uenergy immediately. When an updated version of the Privacy Policy is released, your continued access to Uenergy means that you agree to the updated content and agree to abide by the updated Privacy Policy. Unless stated otherwise, our current Privacy Policy applies to all information that we have about you and your account.



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